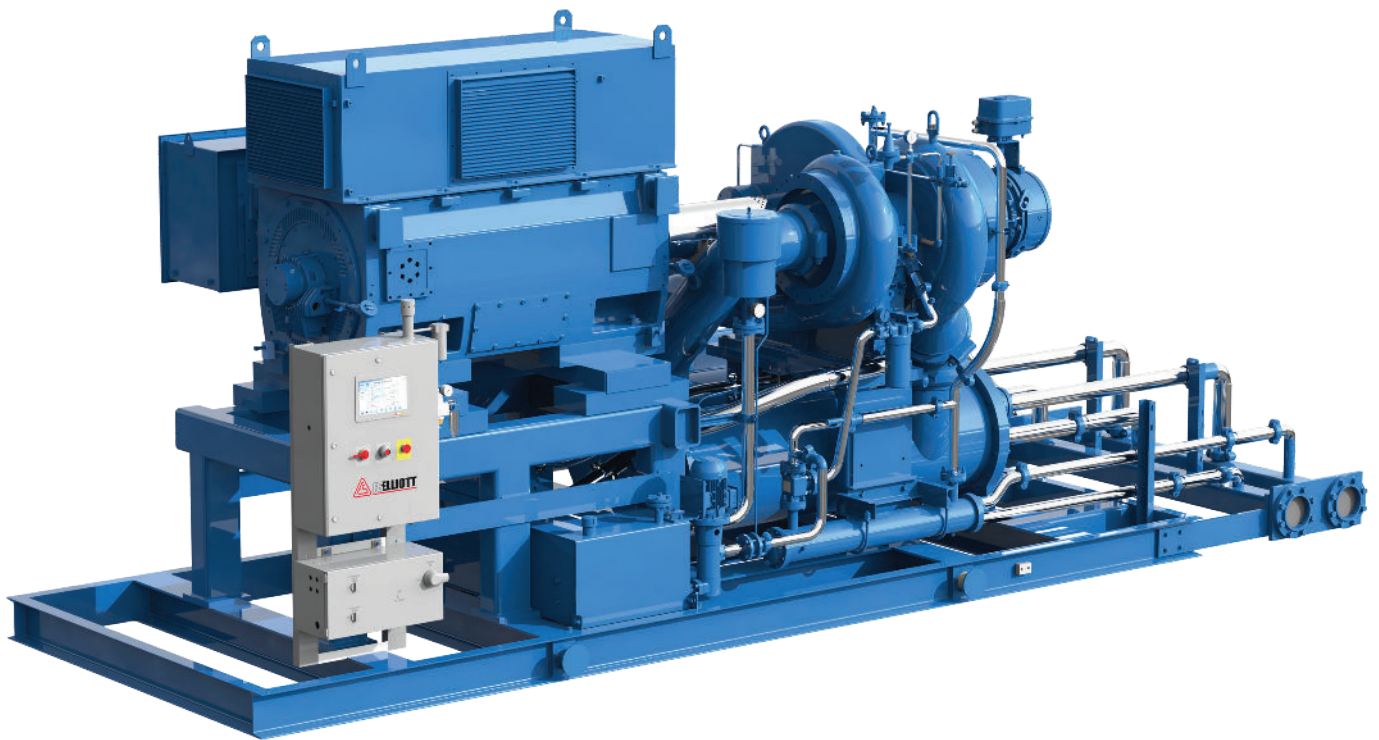


GLOBAL SERVICES

Your Complete Service Provider



Global Coverage, Local Support

Since 1962, our compressors have been built to deliver energy-saving, reliable performance year after year, offering you a cost-effective solution for your plant. Each FS-Elliott compressor is designed with easy field service in mind, allowing your plant personnel to perform regular inspection and maintenance efficiently or call on our certified, factory-direct service teams when needed.

We offer a comprehensive suite of services, from remote technical assistance to monitoring and performance upgrades. With a rich heritage of over 60 years in centrifugal compressor expertise, our global network of professionals is committed to addressing your service needs promptly and professionally.

- ▷ Global Technical Support
- ▷ Genuine OEM Replacement Service Parts
- ▷ Rapid Response Service and Storage Center
- ▷ Air Compressor Performance Optimization
- ▷ Comprehensive Performance Upgrade Solutions
- ▷ Extended Warranty Programs





Global Headquarters—
Export, Pennsylvania, USA



Regional Operations & Support Center

Shanghai, China



Additional Manufacturing Facilities

Jubail, Kingdom of Saudi Arabia
Pune, India



Sales & Service Facilities

Greensboro, North Carolina USA
Houston, Texas USA
Los Angeles, California USA
Miami, Florida USA
Orlando, Florida USA
Pittsburgh, Pennsylvania USA
San Diego, California USA
Tampa, Florida USA

Kongen, Germany
Kuala Lumpur, Malaysia
Singapore
Taipei, Taiwan
Tangerang, Indonesia



More Than Just Service



Efficient Installation and Startup

When you need a seamless integration of advanced process and control systems, our factory-direct service and control engineers are ready to help. Our seasoned specialists guide you through every commissioning step, ensuring that even complex systems like your plant's DCS (Distributed Control System) and ESD (Emergency Shutdown System) are implemented with speed and precision. Trust us to deliver exceptional results that enhance your operations and drive efficiency.



Essential Maintenance Made Easier

Our compressors are intentionally designed and packaged to provide easy access to critical components. This unique design facilitates fast and efficient inspection and maintenance during planned outages, effectively minimizing unexpected shutdowns and production interruptions while also reducing maintenance costs. All key parts, including the gearing, intercoolers, aerodynamic components, lubrication system, and control system, are independently accessible. This allows for the maintenance of any single component without the need to disassemble others or exchange large assemblies. Additionally, bearings, seals, and rotors are designed for easy inspection and maintenance.

When you're ready for a rerate or overhaul, our airend is built for straightforward field removal and replacement without detaching the cooler chambers. This significantly reduces both downtime and shipping costs. In contrast, many competing air compressor designs necessitate replacing the cooling chamber if a scroll is damaged, resulting in higher costs and increased carbon emissions.



Unmatched Warranty Coverage

Experience true peace of mind with our SteadiAIR® warranty programs, which offer industry-leading coverage. Our commitment to long-term reliability ensures that your investment is well protected. After the standard warranty period, you can enhance your coverage with our optional SteadiAIR® extended warranty plans. You'll gain up to 10 years of additional protection on the airend assembly when paired with our factory-direct maintenance programs. This powerful combination guarantees ongoing security and strengthens your confidence in the exceptional performance of your equipment.



Customized Maintenance Solutions

Custom-tailored factory-direct maintenance programs are designed to meet your unique operational needs—whether synchronized with planned plant outages or structured as ongoing service visits. This unparalleled flexibility guarantees that your compressors receive the precise level of care they require, minimizing downtime and maximizing efficiency.

Your Maintenance Partner



Timely, Accurate Repairs

At the forefront of our mission is the commitment to maximize your uptime and enhance your productivity. Our ISO-certified, authorized service centers are fully equipped to tackle any repair challenges you may face. In emergencies, our dedicated and experienced service teams respond with urgency, ensuring you can get back to business without delay. Trust us to keep you moving forward.



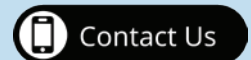
Remote Technical Support

Leverage our extensive global channel partner network and our experienced internal teams of service engineers. They're ready to offer you remote troubleshooting and expert advice on operations and maintenance. Often, issues can be resolved quickly with our remote support, saving you time and avoiding unnecessary site visits. And when an on-site visit is needed, rest assured that our technicians will arrive fully prepared to address your problem efficiently.

Ready to Support You – Anytime, Anywhere

FS-Elliott is here to support you with 24/7/365 parts and service availability, giving you round-the-clock emergency service and immediate access to a full inventory of quality OEM parts. You can also take advantage of our Rapid Response Storage Center to safely store and maintain your airends until you need them.

Our expert team is dedicated to helping you enhance performance, sustainability, and efficiency through customized, dependable service.



More Than Just Parts



24/7/365 Parts and Service Availability

Experience the advantage of our round-the-clock emergency service—available every day of the year—paired with immediate access to a comprehensive inventory of quality OEM service parts.

Whether you need components that meet precise dimensions, specific material requirements, or the latest technological standards, we ensure that many critical parts—such as bearings, seals, gaskets, and O-rings—are delivered within 24 hours. Rely on us to provide the dependable support you need to keep your operations performing at their best.



Quality Lubricants

Discover TurboCool®, our premium line of lubricants and additives engineered to elevate compressor performance and significantly extend its lifespan. Crafted to endure the most extreme operating conditions, TurboCool offers unparalleled protection against wear and varnish buildup while enhancing thermal stability. Choose TurboCool® to keep your compressor running efficiently, smoothly, and reliably.



Improving Efficiency



OEM Equipment, New, Overhaul, Rerate and Remanufacturing

We offer a wide range of airend solutions to extend the lifespan of aging compressors, particularly those operating in harsh environments. Whether you need to restore performance, optimize capacity, or invest in a complete replacement, our solutions ensure that your equipment operates at peak efficiency and as intended. With options ranging from new replacement airends to sustainable remanufactured units and complete overhauls, you can adjust the capacity to match your changing demands, all backed by a full OEM warranty.



Auxiliary Upgrades

Stay ahead of the curve with our control system upgrades and ancillary component enhancements. Whether it's inlet guide vanes or design modifications to improve reliability and lower lifecycle costs, we offer a portfolio of standardized overhaul programs and additional offerings to ensure your air system remains efficient and robust.



FS-Connect Remote Monitoring

Enhance your operational reliability with FS-Connect, our remote monitoring system that offers real-time tracking of your compressor's performance from any location. With FS-Connect, both you and FS-Elliott engineers can remotely monitor one or multiple compressors to ensure their optimal operation. The system also provides proactive maintenance notifications, helping to prevent unexpected failures before they happen.



Rapid Response Service and Storage Centers

Our Rapid Response Service Center provides customers with factory-direct service capabilities, including the remanufacturing and overhauling of airends and the complete refurbishment of compressor packages, restoring them to factory-new condition—all backed by a factory warranty.

Additionally, our Rapid Response Storage Center ensures your new replacement airends, rerates, or overhauls are securely maintained and readily available for immediate use when needed in a dedicated, climate-controlled environment. With biannual maintenance, mechanical testing prior to shipment, and a 12-month warranty available on most storage subscription plans, this program offers a reliable and hassle-free solution for managing your backup airends. Whether you aim to enhance your compressor package's performance through a rerate or restore it to OEM specifications with a complete overhaul, your airend will be safely stored and maintained, ensuring quick turnaround and dependable emergency support for your operations.



Life Cycle Support

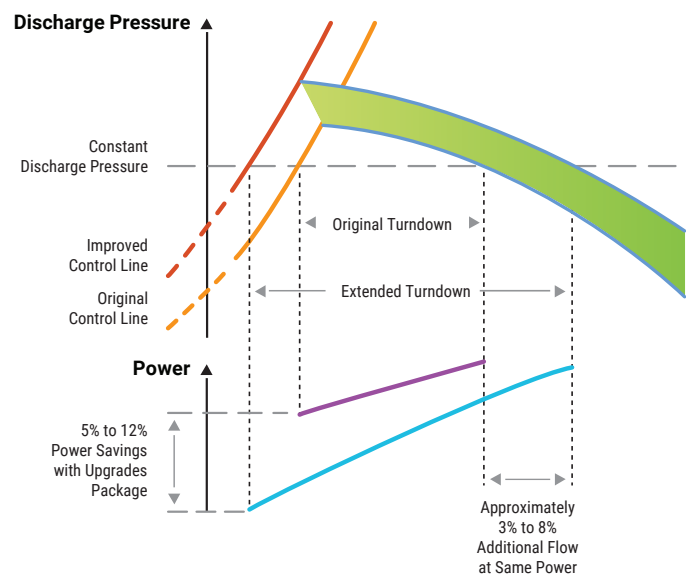


Extended Value through Machinery Modernization

We are here to support not only your current machinery, but also those machines that have already enjoyed many years of reliable, trouble-free operation. While our preventive maintenance programs will minimize any downtime and maintenance costs associated with your FS-Elliott compressor, it is common to see natural wear and tear reduce performance as compressors near the end of their design life. At other times, advancements in design and technology make it advantageous to upgrade older compressors that still have many years of useful life.

Performance Improvements with Upgrades

Operation and Efficiency Improvements through Hardware and Controls Modifications



Your Training Partner



Training to Stay on Top

We regularly provide operator and maintenance training through FS-Elliott University to assist our customers in enhancing the efficiency of their compressor equipment and prolonging its operational lifespan. Participants have the opportunity to observe our customer-oriented

approach and our state-of-the-art facilities by attending training sessions at one of our locations; alternatively, we can conduct training at your site. We offer a variety of standard, self-contained training programs and can also tailor a program to address your specific requirements.



GLOBAL COVERAGE



E



LOCAL SUPPORT



FS-Elliott products are also supported locally by over 70 factory-trained channel partners located around the world.

Building on a 60-year tradition of excellence in compressor design and manufacturing, FS-Elliott brings our customers the resources of a global industry leader along with the convenience and responsiveness of local sales and service. Thousands of reliable, hard-working FS-Elliott compressors are installed worldwide.

FS-Elliott Co., LLC

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Represented by:



ISO 9001-certified for the design and manufacture of centrifugal compressors



FS-Elliott Co., LLC reserves the right to modify the design or construction of the equipment described in this brochure and to furnish it, as altered, without further reference to the illustrations or information contained herein.